



# RETAIL APPLICATION FORM

## COMPANY INFORMATION

Company Name: \_\_\_\_\_ EIN Number: \_\_\_\_\_ Years in Business: \_\_\_\_\_  
 Website: \_\_\_\_\_ Store Front  Web Based  Estimated Annual Sales: \_\_\_\_\_  
 Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Country: \_\_\_\_\_  
 Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_ email: \_\_\_\_\_  
 Contact Name: \_\_\_\_\_ Position in Company: \_\_\_\_\_ Telephone: \_\_\_\_\_

## REFERENCES

Company Name: _____	Company Name: _____
Contact Name: _____	Contact Name: _____
Address: _____	Address: _____
City: _____ State: _____ Zip: _____	City: _____ State: _____ Zip: _____
Telephone: _____	Telephone: _____

## TERMS AND CONDITIONS

**Payment Terms:** All orders are under credit card terms. We gladly accept Visa, Master Card, American Express and Discover and will only charge the card when the order is ready to ship. If you prefer, you may send a check but merchandise will not shipped until check clears; we will be happy to give you an estimate of the shipping costs. COD shipments are money orders only

**Shipping:**

- We guarantee to ship all items within three (3) business days from placement of order
  - We ship via UPS ground unless otherwise instructed by you.
  - L'Pety Canar charges you what it costs them to ship your item rounded to the higher dollar amount
  - Charge backs received due to wrong information such as wrong address, etc. will be charged in full to you
- We will gladly fill any size order. All orders less than \$25 will be subject to a \$2.50 service charge.

**Back orders** - All in-stock merchandise is subject to prior sales. Availability is not guaranteed. If merchandise is out of stock it will be back ordered, unless otherwise requested. Separate shipping charges will be billed with each shipment.

**Returns:** No merchandise may be returned without prior authorization from customer service. Returns must be in original packing and in saleable condition as determined by L'Pety Canar. Special order, custom orders and close-outs items are not returnable. Return policy applies to any merchandise that is drop shipped.

Do not return merchandise without an **RMA** (Return Merchandise Authorization). To obtain an RMA, you must contact L'Pety Canar with four (4) days of receipt of merchandise. All returned items must be in the same condition as when it was shipped; items must be in the original packaging and with the original shipping labels. The removal of any labels or alteration of any sort will invalidate your RMA. All returns are subject to a 10% restocking fee. Return shipping costs are the responsibility of the customer. Returns will be refunded as company credit only.

We cannot accept the return of any merchandise unless due to faulty manufacture or materials which must be made in writing to us within 4 days of delivery or where the fault is not apparent upon reasonable inspection, within a reasonable time after discovery. Silk for example is a natural fiber and may contain variations or irregularities that are characteristic of the yarn. Dyed or printed silk or Pima goods may vary slightly in color and or finish due to the processing of them. These are not defects and accordingly we cannot accept the return of merchandise due to such variations.

Merchandise damaged while in transit must be reported within 12 days of receipt (carriers will not honor claim after 15 days). When merchandise is discovered damaged after opening, call L'Pety Canar to report damage. Do not return merchandise yourself. Keep original packing carton and all packing labels.

Prices are subject to change due to factors beyond our control such as the increase in cost of materials and labor.

**Pricing:** L'Pety Canar reserves the right to dictate the price range that its garments are to be sold. No items may be marketed lower than standard retail value.

***I have read and agree to all the above.***

\_\_\_\_\_  
Name (please print clearly)

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

**PLEASE COMPLETE THIS FORM AND FAX TO (718) 505-8411**